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Application Number

Filing Date

First Named Inventor

Group Art Unit

Examiner Name

Attorney Docket Number

David W. Sherrer

ACT-120

Sheet

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of

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1089 U.S. PTO

07/13/00.

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Examiner
Signature

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[illegible]

2-18-02

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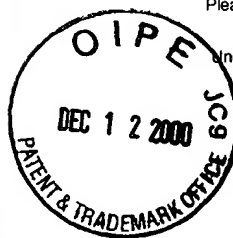


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of

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09/615,101

7/13/2000

David W. Sherrer

ACT-120

[illegible][illegible]

n. Allen

	Not Considered	Considered
1. The number of people who are affected by the problem.		
2. The severity of the problem.		
3. The likelihood of the problem occurring.		
4. The cost of the problem.		
5. The time it takes to solve the problem.		
6. The complexity of the problem.		
7. The availability of resources to solve the problem.		
8. The potential for future problems.		
9. The impact of the problem on the organization's reputation.		
10. The impact of the problem on the organization's financial performance.		
11. The impact of the problem on the organization's customer satisfaction.		
12. The impact of the problem on the organization's employee morale.		
13. The impact of the problem on the organization's overall success.		

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